

VIC residential customers.

How to read your electricity bill.

Your mailing address

The postal address shown here may not be the same as the address the energy is supplied to.

John Smith
123 Main Street
SUBURB VIC 3000

Got power problems?

Call this number – it's the faults and emergencies hotline for your area. (Unless you're in an embedded network, in which case, call your Embedded Network Manager.)

Electricity Account Tax Invoice

Manage account
momentum.com.au/myaccount

Electricity Faults 24 hrs
Powercor
13 24 12

Account number

1234567

Invoice No

22222222

Issue date

1 April 2022

Your account details

Your account number, your invoice number and the date this invoice was issued. (Don't use these for bill payments – see 'payment options' for the correct numbers.)

Your Electricity Account

Current Plan: Nothing Fancy Electricity

ACCOUNT SUMMARY

Opening Balance 28/02/2022	\$ 121.00
Balance before this period's charges overdue now	\$ 121.00
Electricity charges (please see over for details) (GST included on the invoice \$ 12.49)	\$ 137.37
Total charges this period (GST incl) due on 28 April 2022	\$ 137.37
Total Amount Due^^	\$ 258.37

^^Card payments incur a 0.53% (GST incl) payment processing fee. For direct debit card payments, the fee will be included in the total amount debited. For other manual card payments, the fee will be added to your next bill.

Total Amount due:

\$ 258.37

Total charges for this period are due on
28 April 2022

Based on our records of your annual usage, you're already on the lowest cost plan we currently have available for you. To compare your plan with electricity and gas offers from other retailers, go to **Victorian Energy Compare** at compare.energy.vic.gov.au

This is a statement ONLY for your tax purposes. Please do not pay the account. The amount mentioned above will be Direct Debited from your account as per the above Due Date.

Your bill amount

Here's the amount you have to pay and when it's due. (If we ever owe you money that'll appear here too, as will information about your payment plan, if you're on one.)

Lowest-cost plan message

This blue panel will let you know if you're on our lowest cost generally available plan. If you're not, it'll tell you which of our plans is cheapest for you, and how you can switch to it.

Congrats, eco-champion.

Support from legends like you helps us do the good green stuff that recently ranked us as one of Australia's top 3 greenest power companies.

2022 Greenpeace
Green Electricity Rating



Could you save money on another plan? Based on your past usage, our Nothing Fancy plan may cost you up to \$ 73.35 (GST incl) less per year than your current plan.[^] To switch to this plan for your future energy needs, log into MyAccount or visit momentum.com.au/products/switch*

Your account summary

This shows the status of your account on the date the invoice was issued. You'll see any previous balance, any payments or adjustments, any payment processing fees, any concessions and/ or solar rebates plus new charges.

Need to get in touch?

Here's our contact details.

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Site details

This shows exactly where the electricity is being supplied. The NMI (National Meter Identifier) number identifies the connection point to your property. This section also shows the period of time this invoice applies to.

Index read

An 'index read' shows a meter's total accumulated energy usage since its installation. (This read isn't used to calculate your electricity charges.)

Supply charges

This is where we calculate the charges on your bill. Each component of your tariff is listed here with the corresponding usage and price, all including GST.

Energy usage

Compare your energy use over different periods. This may also show the greenhouse gas emissions your electricity usage produced over this period.

Payment options

This payment slip shows you your payment options and gives you the info you need to pay your invoice. Some plans include card payment fees – you can check this in MyAccount (under My Plans).

Payment reference codes

Your payment reference codes are very (very) similar to your account number – just one digit longer. So be careful when you key them in, otherwise the payment can go to the wrong place.

Meter details

Your meter is read by a metering company – either remotely or by physically visiting your premises. This section shows the dates of your latest read and next scheduled read. Next to your 'Latest Read' you'll see one of the following letters:

A (Actual) – the consumption shown is based on an actual reading of your meter
S (Substitute) – your metering company hasn't been able to read your meter and has given us substitute consumption data
E (Estimated) – your metering company hasn't given us an actual read, so the

consumption shown is an estimate based off your past usage patterns.

F (Final Substitute) – your metering company hasn't been able to read your meter and can't get an actual read for this period. That means this substitute consumption data is final and will not be replaced.

Site Details

NMI	Supply Address	Bill start date	Bill end date	Days	Total cost (GST incl)
6000000000	123 Main Street Suburb VIC 3000	14-Feb-2022	01-Apr-2022	47	\$ 137.37

Meter Details

Meter Number	Previous read	Latest read	Multi	Next read date	Total usage
A1234567 / Peak	13-Feb-2022 0 E	01-Apr-2022 367.3285 E	1.0000	17-Feb-2022	367.3285 kWh

A = Actual, S = Substitute, E = Estimate, F = Final Substitute, C = Customer Read

Index Read for A1234567 From: 1,446.132 To: 1,451.641

Supply Charges

Description	Average cost per day	Start Date	End Date	Usage	Unit Price	Total price (GST incl)
Daily Charge	\$ 1.22	14-Feb-2022	29-Mar-2022	44,0000	1.30317	\$ 57.34
Peak	\$ 1.54	14-Feb-2022	29-Mar-2022	343,8820	0.21032	\$ 72.33
Daily Charge	\$ 0.07	30-Mar-2022	1-Apr-2022	3,0000	1.11705	\$ 3.35
Peak	\$ 0.09	30-Mar-2022	1-Apr-2022	23,4465	0.18546	\$ 4.35

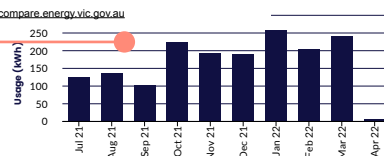
Total Cost \$ 137.37

Average usage cost per day (GST incl)	Average usage per day	Household size	1	2	3	4
\$1.48	7.82 kWh	Autumn	7.4 kWh	12.2 kWh	12.7 kWh	14.5 kWh

For more information on energy usage and efficiency, visit compare.energy.vic.gov.au

This table above allows you to compare your average usage per day with other households of similar size in your area.

YOUR USAGE



Total Usage for this period: 367.3285 kWh
 Same time last year: NA kWh
 Previous 9 months Usage: 1679.1060 kWh

Concession

Are you a residential customer eligible for a State Government concession? A list of all State government concessions are available at momentum.com.au/concessions. If you live in South Australia, please contact Department for Communities and Social Inclusion for Momentum to be notified of an eligible concession. All other states, please call Momentum on 1300 662 778 for your concession details to be added onto your account.

Interpreter services

如需語言協助，請致電 1800 497 170。
 若需語言方面的幫助，請致電 1800 497 170。
 برای دریافت کمک به زبان های دیگر، لطفاً با شماره 1800 497 170 تماس بگیرید
 للحصول على مساعدة في اللغة، يرجى الاتصال على الرقم 1800 497 170
 Để được giúp đỡ về ngôn ngữ, vui lòng gọi số 1800 497 170

Customer Service

If you would like more information or assistance with your account, payment methods, moving premises, lodging a complaint, or the use of an interpreter service, please call our friendly customer service team on 1300 662 778.

Account Number 1234567

Account Holder John Smith

Total Amount Due \$ 258.37

PAYMENT OPTIONS



Electronic Funds Transfer
 Transfer directly to:
 BSB: 037 841
 Acct: 12345678



Direct Debit
 Save time by having your account paid automatically on the due date. Setup direct debit at momentum.com.au



Credit Card
 Phone 1300 662 778 or visit momentum.com.au to link your credit card to make a payment.
 Ref: 12345678



Mall
 Post this section with a cheque or money order to:
 Momentum Energy Pty Ltd
 GPO Locked Bag 2930
 Melbourne VIC 3001.



BPAY
 Make this payment via the internet or phone banking.
 Biller Code: 363937
 Ref:12345678



In Person
 Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au
 Biller Code: 3034
 Ref: 12345678



*303413777339 Service Tasmania Product Code (3034)

+00000011100011> +001111+ <0011100011> <0000011011> +111+