

Your Electricity Invoice

A how-to guide

Energy contact details:

Customer service phone number, fax, email, postal address, website and faults and emergencies hotline for the network provider in your area. This is the number you should call in the event of a power outage.

Your contact details:
Note that the postal address may not be the same as the address the energy is supplied to.

Historic energy usage and emissions:
These graphs show your historic energy usage and the greenhouse gas emissions your electricity usage produces over the same period.

Key account information:
Your account number, the amount due and when it is due by, the invoice number and when the invoice was issued.

Account summary:
This shows the status of your account at the invoice issue date. It shows your previous balance plus new charges.

Notices:
Any notices or reminders relevant to your account will appear here.



Return undelivered mail only to:
PO Box 353, Flinders Lane
Melbourne VIC 8009

Company Name Pty Ltd
ATTN: Key Contact
PO Box XXX
SUBURB STATE POSTCODE

Electricity Account Tax Invoice
Momentum Energy Pty Ltd ABN 42 100 569 159

Customer Care 1300 662 778
Mon-Fri 8am-6pm (AEST)
Fax 03 9620 1228

Electricity Faults 24hrs Powercor 13 24 12
Online www.momentum.com.au
Email info@momentum.com.au
Post P.O. Box 353, Flinders Lane MELBOURNE VIC 8009

Account Number: XXXXXX
Amount Due: \$ 211.02
Due Date: dd-mmm-yyyy
Invoice No: XXXXXXX
Issue date: dd mmm yyyy

Your Average Daily Usage



This period 842 kWh
Same time last year 5 kWh per day
Previous 14 months Usage 16445 kWh
Average cost per day (incl GST) \$7.54
Consumption starting 01/02/15 = 20031 kWh
Consumption ending 28/02/15 = 20873 kWh

Peak: 623 kWh
OffPeak: 219 kWh

Greenhouse gas emissions



Total greenhouse gas emissions (Tonnes) this account: 1.15
For more information visit www.switchon.vic.gov.au

Account Summary

Opening Balance	\$ 0.00
Balance before this period's charges	\$ 0.00
Electricity charges (please see over for details)	\$ 191.84
GST on this period's charges	\$ 19.18
Total charges this period	\$ 211.02
Total Amount Due	\$ 211.02



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To find out more, visit:
momentum.com.au/energysolutions



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Bundled Invoices

Site Details:

This section shows where the energy is being supplied to (i.e. the physical address and NMI). The National Meter Identification (NMI) number identifies the connection point to your property and is used to track your electricity usage. The site details also show the period of time that this invoice applies to.

Site Details								
NMI	Supply Address	Bill Start Date	Bill End Date	Days	Total Cost			
xxxxxxxxxxxx	xxx Address, Suburb	dd-mmm-yyyy	dd-mmm-yyyy	94	\$203.63			
Meter Details								
Meter Number	Tariff	Last Read	Latest Read	Multi	Next Read Date	Total Usage		
A2781xxx	Ctrl Load	27-Nov-2013	0.000 A	28-Feb-2014	435.596 A	1	27-May-2014	435.596 kWh
B1150xxx	Ctrl Load	27-Nov-2013	0.000 A	28-Feb-2014	2.223 A	1	27-May-2014	2.223 kWh
A2781xxx	Peak	27-Nov-2013	0.000 A	28-Feb-2014	925.141 A	1	27-May-2014	925.141 kWh
A2781xxx	Solar Charge	27-Nov-2013	0.000 A	28-Feb-2014	774.568 A	1	24-Feb-2014	774.568 kWh
Supply Charges								
Description	Start Date	End Date	Usage	Unit Price	Total Price			
Ctrl Load	27-Nov-2013	28-Feb-2014	437.819	0.112400	\$49.21			
Daily Charge	27-Nov-2013	28-Feb-2014	94	0.684900	\$64.38			
Peak - step 1	27-Nov-2013	28-Feb-2014	925.141	0.164300	\$152.00			
Solar Charge	27-Nov-2013	28-Feb-2014	774.568	-0.080000	(\$61.97)			
Carbon Charge	27-Nov-2013	28-Feb-2014	1362.960	0.021966	\$29.94			
Carbon Credit	27-Nov-2013	28-Feb-2014	1362.960	-0.021966	(\$29.94)			
A = Actual, S = Substitute, E = Estimate					Total Cost	\$203.63		
Average cost per day:		\$2.16						
Average usage per day:		14.66kWh						
		Household size		1	2	3	4	
		Summer		12.4kWh	14.8kWh	17.1kWh	19.5kWh	

Supply Charges:

This is an example of a 'bundled' invoice showing you the charges applicable to your account.

Meter Details:

Shows the details of your meter readings. Your meter is read by your local energy distributor - this may be done by physically visiting your premises or electronically (remotely). You will have an 'A', 'E' or 'S' next to your 'Latest Read'.

- **A (Actual)** = the consumption stated is based on an actual reading of your meter.
- **S (Substitute)** = consumption data is provided by your local energy distributor in the event of them being unable to access the meter.
- **E (Estimate)** = an estimate of consumption based off your usage patterns in the absence of the energy distributor providing an actual read

Remittance Advice:

Commonly referred to as a "payment slip", this section shows the amount due, the due date and the preferred methods to pay your invoice. You can transfer funds directly using the BSB and account number supplied or through Bpay.

Account Number	xxxxxx	Account Holder	Contact Name	Total Amount Due	\$230.18
PAYMENT OPTIONS					
Electronic Funds Transfer Transfer Directly to: BSB: 037 841 Acct: xxxxxx	Direct Debit Setup your direct debit at www.momentum.com.au	Credit Card Phone 1300 662 778 or visit www.momentum.com.au to use your credit card to make a payment. Ref: xxxxxx	Mail Post this section with a cheque or money order to: Momentum Energy Pty Ltd GPO Locked Bag 2930 Melbourne VIC 3001	BPAY Make this payment via the internet or phone banking. Biller Code: 363937 Ref: xxxxxxxx	In Person Make this payment at any Australia Post Office.
Email remittance to: remittance@momentum.com.au				 Service Tasmania Product Code (3034)	

More information:

For more information on how to read your invoice, the components that make up your bill and a wealth of inside knowledge to help you make your way around the energy industry, please visit the Customer Support section of our website:

www.momentumenergy.com.au/customersupport

A Hydro Tasmania Business

Your Electricity Invoice

A how-to guide

Unbundled Invoices

Site Details:

This section shows where the energy is being supplied to (i.e. the physical address and NMI). The National Meter Identification (NMI) number identifies the connection point to your property and is used to track your electricity usage. The site details also show the period of time that this invoice applies to.

It may show more than one supply address and more than one NMI.

Site Details					
NMI	Supply Address	Bill Start Date	Bill End Date	Days	Total Cost
43xxxxxxxxxxxx	XXX Address, SUBURB	dd-mmm-yyyy	dd-mmm-yyyy	31	\$5,873.68
Meter Number	xxxxxxxx				
Supply Charges					
Energy Charges					
Description	Usage	Loss Factor	Unit Price	Total Price	
Off Peak	11279.200	1.0755	0.053500	\$648.99	
Peak	4076.000	1.0755	0.074100	\$324.83	
Shoulder	12461.920	1.0755	0.074100	\$993.14	
Daily Charge	31		1.150685	\$35.67	
Network Charges					
Description	Usage	Loss Factor	Unit Price	Total Price	
Network Daily Charge (Cost)	31		0.500000	\$15.50	
Peak - step 1	861.110		0.097650	\$84.09	
Peak - step 2	26934.410		0.116335	\$3,133.41	
Other Industry Charges					
Description	Usage	Loss Factor	Unit Price	Total Price	
AEMO ancillary charge	27817.120	1.0755	0.000595	\$17.80	
AEMO pool fees	27817.120	1.0755	0.000346	\$10.36	
LRET	27817.120	1.0755	0.004190	\$125.35	
NSW ESS Charge	27817.120	1.0755	0.001760	\$52.65	
SREC	27817.120	1.0755	0.003772	\$112.85	
Metering Charges					
Description	Usage	Loss Factor	Unit Price	Total Price	
Metering Charge	31		2.287671	\$70.92	
Government Charges					
Description	Average Carbon Intensity	Usage	Loss Factor	Carbon Price	Total Price
Carbon Charge	0.8831060	27817.120	1.0755	24.150000	\$638.04
Carbon Credit	0.8831060	27817.120	1.0755	0	(\$638.04)
Green Product Charges					
Description	Usage	Loss Factor	Unit Price	Total Price	
20% Green Product	5563.000		0.044600	\$248.11	
Total Cost					\$5,873.68

Supply Charges:

This is an example of an 'unbundled invoice' showing you a detailed description of the charges applicable to your account. The charges are broken in to the areas from which they come:

- energy (costs from Momentum Energy)
- network (costs the distributor charges you for the 'poles & wires')
- other industry (costs associated with supplying your energy, plus Government mandated charges)
- metering charges (the costs of maintaining your meter/s).

As you can see, many of the components of your total charge are not controlled by Momentum Energy, but are passed through from the industry.

More information:

For more information on how to read your invoice, the components that make up your bill and a wealth of inside knowledge to help you make your way around the energy industry, please visit the Customer Support section of our website:

www.momentumenergy.com.au/customersupport