

Momentum Energy

Values & Behaviours

We put people's health and safety first.

- We look out for anything that may cause injury, and take immediate steps to rectify it.
- We take responsibility for our health and wellbeing so we can be active and available team members.
- We respect our office environment and those with whom we share.
- We encourage open discussions on safety and promote a safety learning culture across the organisation.

We build value for our partners and customers through innovation and outstanding service.

- We deliver on our commitments and aim to exceed our customer and stakeholder expectations.
- We continuously look for ways to improve our work processes.
- We work with our customers and partners to create long term sustainable relationships.
- We listen to all of our customers and try to see things from their perspective.
- We innovate by seeking new ideas from all sources, listen to all input and ask questions.

We behave with honesty and integrity.

- If we say we are going to do it, we do it by the agreed time.
- If we don't know the answer we say so, and then we find out.
- We are truthful, honest & transparent with ourselves and our customers.
- We recognise our mistakes and share our learnings.

We work together, respect each other and value our diversity.

- We treat our colleagues with fairness and courtesy.
- We are punctual and polite.
- We are open-minded and always consider other people's point of view.
- We willingly share knowledge with each other and recognise and value each other's strengths.
- We understand that everyone has a part to play in our success.
- We give credit where credit is due.

We are accountable for our actions.

- We take responsibility for our actions and deliver on our commitments.
- We think about the consequences of our actions on others before we act.
- We set clear targets and openly measure progress against them.
- We have a clear focus on delivering results and pursue this with passion and enthusiasm.

We are committed to creating a sustainable future.

- We demonstrate smart sustainable practices on a daily basis.
- We develop smart energy efficient products and solutions for our customers.
- We promote and support sustainability in the wider community.
- We practice commercial thinking combined with environmental consciousness.