



Use this form to apply for a concession on your household water and sewerage rates, council rates, and/or an energy concession (if you hold a card issued by Centrelink or the Department of Veterans Affairs).
To apply for a concession on your Emergency Services Levy, use Form No APC F008.

SECTION A: About You (the Applicant)

Surname				Date of birth	____/____/____ DD/MM/YYYY
Given Names					
Residential Address	Number	Street Name	Suburb/Town	Postcode	
	(enter exactly as it appears on your Centrelink or Veterans' Affairs Card)				
Postal Address (if different to above)					
Telephone	Home:		Mobile:		
Email Address					
Partnership Status	<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Domestic Partner ^a <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced <input type="checkbox"/> Separated				
Are you (do you identify as) Aboriginal or Torres Strait Islander? <input type="checkbox"/> YES <input type="checkbox"/> NO					
Have you applied for a concession on your energy, council, water or sewerage rates since 2004? <input type="checkbox"/> YES <input type="checkbox"/> NO					

SECTION B: Your Living Arrangements

Q 1.	Is the above residential address your principal place of residence?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Q 2.	When did you first occupy the property? (or approximate date, if more than 2 years ago)	____/____/____ DD / MM / YYYY	
Q 3.	Do you own or part-own the property you are living in?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Q 4.	Do you rent the above address? (ie through a tenancy agreement or lease arrangement)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Q 5.	Is there anyone living at the above address who is not your spouse, domestic partner ^a or dependant ^b ?	<input type="checkbox"/> YES	<i>Proceed to Q6</i>
		<input type="checkbox"/> NO	<i>Proceed to Q8</i>
Q 6.	If YES to question 5, do they receive a benefit or pension from Centrelink or the Department of Veterans Affairs (DVA)	<input type="checkbox"/> YES	<i>Proceed to Q8</i>
		<input type="checkbox"/> NO	<i>Proceed to Q7</i>
Q 7.	If NO to question 6, does this person have an income of \$3000 or more per year?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Q 8.	Please indicate if you are a resident of any of the following: (with a cross in the relevant box)	<input type="checkbox"/> A Housing SA property <input type="checkbox"/> An approved resident-funded retirement complex <input type="checkbox"/> A community housing association property <input type="checkbox"/> A registered housing co-operative <input type="checkbox"/> Other - please specify: _____	
Q 9.	If you live in a housing co-operative, housing association or retirement complex, please provide the name of the complex		
Q 10.	Do you have a home rental-purchase agreement with Housing SA?	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Notes:
^a 'Domestic Partner' includes opposite sex de facto relationships, same sex de facto relationships and those who live together as close companions or life partners.
^b 'Dependants' includes children under the age of 16 years and full-time students between 16-24 years who attend school, college or university, and children between 16-18 years in receipt of Youth Allowance, Sickness Allowance or Special Benefit.

SECTION C Your Income Details

Q 11.	Do you currently receive a payment from Centrelink or the Department for Veterans Affairs (DVA)?	<input type="checkbox"/> YES <i>Proceed to Q12</i>
		<input type="checkbox"/> NO <i>Proceed to Q13</i>
Q 12.	If yes to Q11, what type of Centrelink or DVA payment do you receive? Eligible Pension Payment Types – Aged/Aged Blind Pension, Carer payment, Civilian Widow, Disability/Blind, DVA Service Pension, Parenting Payment Single, Widow B pension, DVA Gold Repatriation Card (EDA, TPI and War Widow only), Wife pension, NZ or British War Widow's Pension. Eligible Allowance Payment Types: ABSTUDY, Austudy, Youth Allowance, Community Development Employment Project (CDEP), New Enterprise Incentive Scheme (NEIS), Mature Age Allowance, Newstart, Partner Allowance, Parenting Payment Partnered, Sickness Allowance, Special Benefit, Widow Allowance, Farm Help or Exceptional Circumstances Payment, Bereavement Allowance.	Indicate (tick) your card type: <input type="checkbox"/> Pensioner Concession Card <input type="checkbox"/> Centrelink Health Care Card <input type="checkbox"/> Department of Veterans Affairs Gold Card
		<hr/> <p style="text-align: center;">Insert your payment type</p>

NOTE: If you receive one of the allowance payment types shown above, you qualify for a Transport Concession Card (not required if you are a pensioner, as you can already use your pension card to obtain cheaper fares on buses, trains and trams.)

Do you require a Transport Concession Card? (valid for 6 months) YES NO *(If you tick yes, we will post a card to you)*

Q 13.	Do you hold a Commonwealth Seniors Health Card?	<input type="checkbox"/> YES	If yes, enter the card start date	<input type="text"/>
		<input type="checkbox"/> NO		(as shown on your card)

Q 14.	Do you hold a Commonwealth Low Income Health Care Card?	<input type="checkbox"/> YES	If yes, enter the card start date	<input type="text"/>
		<input type="checkbox"/> NO		(as shown on your card)

Q 15.	Please enter your Pension Number or Centrelink Customer Reference Number (CRN)	<input type="text"/>	Card start date or date of grant	<input type="text"/>
	OR Veterans' Affairs number (file number on Gold Cards)	<input type="text"/>	(not applicable for Gold Cards)	(as shown on your card)

Q 16.	Do you also hold a State Seniors Card?	<input type="checkbox"/> YES <i>Proceed to Q17</i>
		<input type="checkbox"/> NO <i>See Note c below, then proceed to section D</i>

Q 17.	If yes to Q16, what is your State Seniors Card Number?	<input type="text"/>
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Q 18.	Does your spouse/domestic partner (if applicable) work more than 20 hours per week in paid employment?	<input type="checkbox"/> YES <input type="checkbox"/> NO
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Note c: If you meet low income provisions, you and your spouse/domestic partner (if applicable) may be eligible for some concessions, even if you do not receive an eligible Centrelink payment and do not hold a Commonwealth Seniors Health Card or State Seniors Card. If you think you might qualify as a low income applicant, please telephone the Concessions Hotline on 1800 307 758.

SECTION D Information required for an energy concession

Note: If you are eligible, you will receive your energy concession (which covers both electricity and gas use) as a deduction from your electricity bill, if you receive one. If you do not receive an electricity account, your concession can be paid direct into your bank account (if we have your bank account details) or sent to you by cheque.

Q 19.	Do you have an account in your name from an energy retailer, e.g. issued by a company such as AGL, Origin, or TRUenergy?	<input type="checkbox"/> YES <i>Proceed to Q20</i>
		<input type="checkbox"/> NO <i>Proceed to Q25</i>

Q 20.	Is there an electricity meter in your home, i.e. is your home individually metered for electricity use?	<input type="checkbox"/> YES <i>Proceed to Q21</i>
		<input type="checkbox"/> NO <i>Proceed to Q25</i>

Q 21.	If yes to Q20, what is the account number shown on your bill?	<input type="text"/>
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Q 22.	What is the name of your energy retailer? e.g. AGL, Origin etc.	<input type="text"/>
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SECTION F Information required to enable direct payments into your bank account

(complete only if you meet the requirements shown below)

Note:

Direct payments can be made into your bank account, **only if:**

- you are a private tenant receiving a water concession, OR
- you receive your water from a private water provider, OR
- you receive your energy through the operator of your residential complex, OR
- you are 'off grid' and receiving an energy concession for your ongoing generation costs.

If any of the above applies to you, your concession can be paid direct into your bank account via electronic funds transfer (EFT). Please provide your account details to enable an EFT transaction.

BSB number:

Account number:

Account name:

SECTION G Authority and declaration (please ensure you fully complete this section)

In order to assess and confirm my eligibility for the concession/s I have applied for, I authorise the Department for Families and Communities (DFC) and the providers of the relevant services, both past and present, to exchange information required for this purpose.

I also authorise Centrelink to confirm with DFC the status of my Commonwealth benefit and other details I have provided in relation to my Commonwealth benefit. This involves DFC electronically matching details I have provided to DFC with Centrelink or Department of Veterans Affairs' (DVA) records to confirm whether I am currently receiving a Centrelink or DVA benefit.

I understand that once this consent is given it remains valid unless I revoke it by contacting Centrelink or DFC. I understand that I may not receive the concessions/remissions that would otherwise be provided to me by DFC if I revoke this consent.

I declare the following;

- All details provided by me on this form are true and correct.
- I will notify DFC immediately if the information I have provided in this application for concessions changes OR to revoke this authority.
- I understand that it is an offence pursuant to Section 250 of the Family & Community Services Act 1972 to obtain or attempt to obtain a concession by means of false pretence and that such an offence carries a fine or term of imprisonment.

Your signature: _____ Date: ____ / ____ / ____

NOTE

If you:

- are a private tenant
- live in a residential facility
- a Centrelink beneficiary applying for a council rates concession for the first time, OR
- are off grid, generating your own energy

... you will need to provide the following documents to support your application ...

Private Tenant

A copy of your rental agreement and your most recent water bill provided by your landlord.

Live in a residential facility

A copy of an electricity account showing your name and a copy of your most recent water bill if you are charged for your water.

Council rates concession applicant (for first time)

A copy of your latest annual council rates account
(**Note:** this is **not** necessary if you are a pensioner)

Off grid generating own energy

Copies of receipts for ongoing energy costs such as LPG gas receipts.

(Please send by post, or email scanned copies to us, along with your completed application form)

Submit your application:

BY POST to:	Concessions Reply Paid 292 Adelaide SA 5001 (no postage stamp required)	ON LINE	At www.sa.gov.au/concessions (using the on-line form)
		BY EMAIL	Email your application to: concessions@dfc.sa.gov.au
		IN PERSON	At your nearest Families SA district centre.

For more information:

Telephone The Concessions Hotline on **1800 307 758** for more information or assistance. If you have a hearing or speech impairment, please use our text telephone service on TTY: (08) 8226 6789.

Email concessions@dfc.sa.gov.au

Internet: www.sa.gov.au/concessions