

# Life Support Concession

The Life Support Concession provides a daily discount to eligible customers who use an approved life support system or who live with someone who uses such a system.

## Electricity account holder's details

First Names

Surname

Residential Address

Suburb/Town

Postcode

Postal Address (if different from above)

Suburb/Town

Postcode

Home Phone No.

Mobile Phone No.

Signature

Date

/ /

## Electricity retailer's details

Electricity Retailer

Account No.

NMI No. (if known)  
*(see back of page)*

## Patient's details

First Names

Surname

Residential Address

Suburb/Town

Postcode

If your medical practitioner approves a machine for you that is not on the list below, please contact the State Revenue Office with the details by emailing [concessions@treasury.tas.gov.au](mailto:concessions@treasury.tas.gov.au) or phoning (03) 6166 4400 or 1800 001388 (for Tas-based callers outside the '62' area).

## Medical Practitioner to complete this section

The applicant has the following type(s) of machine (please ✓)

Oxygen concentrator

Haemo-dialysis machine

Chronic positive pressure and airways regulator

Respirator (iron lung)

Combination oxygen concentrator chronic positive pressure and airways regulator

Phototherapy machine

Peritoneal dialysis machine

Left ventricular assist device

Continuous positive airways pressure machine

If your patient's machine does not appear on the list above, please add it here.

Other:

Practitioner's name

Position

Telephone

AHPRA No.

Signature

Date

/ /

## Life Support Concession – information for customers

### Privacy statement

Your electricity retailer and the State Revenue Office are collecting this personal information for the sole purpose of assessing your eligibility for an electricity concession. The information collected on this form is deemed personal information for the purposes of the Personal Information Protection Act 2004. Without this information, your application for the concession will not be able to proceed. You are able to request access to the personal information held about you, and to request it be corrected if necessary, by contacting your electricity retailer. Please contact the State Revenue Office on (03) 6166 4400 with any questions about this statement.

### Who should complete this form

If you, or someone in your household, uses an approved life support system in your principal place of residence.

### What machines are eligible for a concession?

Your medical practitioner must complete the bottom section of the front of this form to confirm the patient requires the use of the machine.

Eligible machines are:

- Oxygen concentrator
- Chronic positive pressure and airways regulator
- Combination oxygen concentrator chronic positive pressure and airways regulator
- Continuous positive airways pressure machine
- Peritoneal dialysis machine
- Haemo-dialysis machine
- Respirator
- Phototherapy machine
- Left ventricular assist device

If you have a different machine to those on the list above, please email the details to [concessions@treasury.tas.gov.au](mailto:concessions@treasury.tas.gov.au) or phone (03) 6166 4400 or 1800 001388 (for Tas-based callers outside the '62' area).

### How much discount will I receive off my bills?

The daily discount depends on the machine used in the property. For the current daily discount rates, please contact your electricity retailer.

### Where do I find my NMI No.?

The National Meter Identifier (NMI) Number is used to link the electricity meter at your property to your electricity account. It is usually located on your electricity bill. If you cannot locate your NMI Number, you are still able to apply for the concession.

### Where do I send my concession form?

#### MAIL

Aurora Energy Pty Ltd  
Payments and Concessions  
GPO Box 191  
HOBART TAS 7001

#### EMAIL

[Payments.concessions@auroraenergy.com.au](mailto:Payments.concessions@auroraenergy.com.au)