momentum energy

VIC customers.

How to read your gas bill.

Your mailing address
The postal address shown here may not be the same as the address the energy is supplied to.

Gas leak, fault or emergency?
Call this number – it's the faults and emergencies hotline for your area.

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Gas Account Tax Invoice

Manage account
momentum.com.au/myaccount

Gas Faults 24 hrs
Australian Gas Networks Limited
1800 676 300

Energy and Water Ombudsman (Victoria)
1800 500 509

Account number
1234567

Invoice No
22222222

Issue date
1 April 2026

John Smith
123 Main Street
SUBURB VIC 3000

Your account details
Your account number, your invoice number and the date this invoice was issued. (Don't use these for bill payments – see 'payment options' for the correct numbers.)

Your Gas Account

Current Plan: Suit Yourself Gas

ACCOUNT SUMMARY

Opening Balance 01/02/2026	$ 66.91
Balance before this period's charges overdue now	**$ 66.91**
Gas charges (please see over for details)	**$ 146.65**
(GST included on the invoice $ 13.33)	
Total charges this period (GST incl) due on 28 April 2026	**$ 146.65**
Total Amount Due	**$ 213.56**

Total Amount due:
$ 213.56
Total charges for this period are due on **28 April 2026**

Based on our records of your annual usage, you're already on the lowest cost plan we currently have available for you. To compare your plan with electricity and gas offers from other retailers, go to **Victorian Energy Compare** at **compare.energy.vic.gov.au**

Your bill amount
Here's the amount you have to pay and when it's due, and if we ever owe you money that'll appear here too. (If you're on a payment plan, you'll also see information about that here.)

Lowest-cost plan message
This blue panel will let you know if you're on our lowest cost generally available plan. If you're not, it'll tell you which of our plans is cheapest for you, and how you can switch to it.



Could you save money on another plan? Based on your past usage, our Home Comfort Gas plan may cost you up to $ 58.29 (GST incl) less per year than your current plan.^ To switch to this plan for your future energy needs, log into MyAccount or visit momentum.com.au/productswitch*.

1300 662 778 (Mon-Fri 8am-6pm AET) momentum.com.au/contact-us PO Box 353 Flinders Lane VIC 8009
Momentum Energy Pty Ltd ABN 42 100 569 159

Your account summary
This shows the status of your account on the date the invoice was issued. You'll see any previous balance, any payments or adjustments, any payment processing fees, any concessions plus new charges.

Need to get in touch?
Here's our contact details.

VIC customers: How to read your gas bill.

Site details
This shows exactly where the energy is being supplied. The MIRN (Meter Installation Registration Number) identifies the connection point to your property. This section also shows the period of time this invoice applies to, and the next scheduled read date.

Supply charges
This is where we calculate the charges on your bill. Each component of your tariff is listed here with the corresponding usage and price, all including GST.

How we calculate your usage
We subtract your **Previous Read** from your **Latest Read** to work out the volume of gas (in cubic metres) for the current billing period. This volume is then multiplied by the **Heating Value** and the **Pressure Correction Factor** (both set by the gas market operator) to work out your usage.

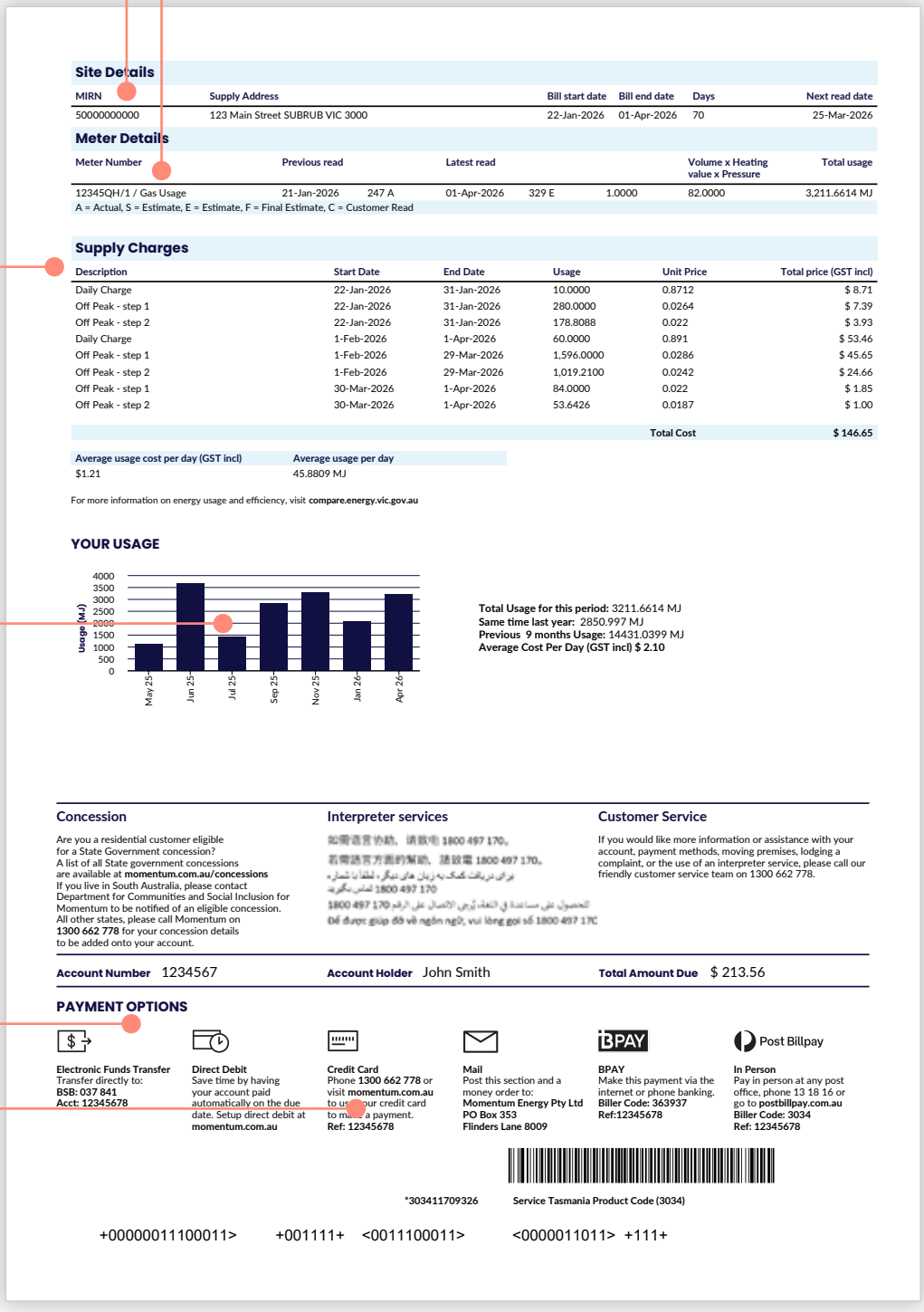
Gas usage
Compare your gas use over different periods.

Payment options
This payment slip shows you your payment options and gives you the info you need to pay your invoice. Some plans include card payment fees – you can check this in MyAccount (under My Plans).

Payment reference codes
Your payment reference codes are very (very) similar to your account number – just one digit longer. So be careful when you key them in, otherwise the payment can go to the wrong place.

Meter details
Your meter is physically read by your local gas distributor. Next to each read you'll see one of the following letters:
A (Actual) – the consumption shown is based on an actual reading of your meter
E or S (Estimate) – your gas distributor hasn't given us an actual read, so the consumption shown is an estimate based off your past usage patterns or substitute consumption data.

F (Final Estimate) - your gas distributor hasn't been able to read your meter and can't get an actual read for this period. That means this consumption data is final and will not be replaced.
C (Customer Read) – you have submitted your own self read



Site Details

MIRN	Supply Address	Bill start date	Bill end date	Days	Next read date
50000000000	123 Main Street SUBRUB VIC 3000	22-Jan-2026	01-Apr-2026	70	25-Mar-2026

Meter Details

Meter Number	Previous read		Latest read			Volume x Heating value x Pressure	Total usage
12345QH/1 / Gas Usage	21-Jan-2026	247 A	01-Apr-2026	329 E	1.0000	82.0000	3,211.6614 MJ

A = Actual, S = Estimate, E = Estimate, F = Final Estimate, C = Customer Read

Supply Charges

Description	Start Date	End Date	Usage	Unit Price	Total price (GST incl)
Daily Charge	22-Jan-2026	31-Jan-2026	10.0000	0.8712	$ 8.71
Off Peak - step 1	22-Jan-2026	31-Jan-2026	280.0000	0.0264	$ 7.39
Off Peak - step 2	22-Jan-2026	31-Jan-2026	178.8088	0.022	$ 3.93
Daily Charge	1-Feb-2026	1-Apr-2026	60.0000	0.891	$ 53.46
Off Peak - step 1	1-Feb-2026	29-Mar-2026	1,596.0000	0.0286	$ 45.65
Off Peak - step 2	1-Feb-2026	29-Mar-2026	1,019.2100	0.0242	$ 24.66
Off Peak - step 1	30-Mar-2026	1-Apr-2026	84.0000	0.022	$ 1.85
Off Peak - step 2	30-Mar-2026	1-Apr-2026	53.6426	0.0187	$ 1.00
				Total Cost	$ 146.65

Average usage cost per day (GST incl)	Average usage per day
$1.21	45.8809 MJ

For more information on energy usage and efficiency, visit **compare.energy.vic.gov.au**

YOUR USAGE

Total Usage for this period: 3211.6614 MJ
Same time last year: 2850.997 MJ
Previous 9 months Usage: 14431.0399 MJ
Average Cost Per Day (GST incl) $ 2.10

Concession

Are you a residential customer eligible for a State Government concession?
A list of all State government concessions are available at **momentum.com.au/concessions**
If you live in South Australia, please contact Department for Communities and Social Inclusion for Momentum to be notified of an eligible concession.
All other states, please call Momentum on **1300 662 778** for your concession details to be added onto your account.

Interpreter services

如需语言协助，请致电 1800 497 170。
若需語言方面的幫助，請致電 1800 497 170。
برای دریافت کمک به زبان های دیگر، لطفا با شماره تماس 1800 497 170 تماس بگیرید
1800 497 170 للحصول على مساعدة في اللغة، يُرجى الاتصال على الرقم
Để được giúp đỡ về ngôn ngữ, vui lòng gọi số 1800 497 170

Customer Service

If you would like more information or assistance with your account, payment methods, moving premises, lodging a complaint, or the use of an interpreter service, please call our friendly customer service team on 1300 662 778.

Account Number 1234567 **Account Holder** John Smith **Total Amount Due** $ 213.56

PAYMENT OPTIONS

Electronic Funds Transfer
Transfer directly to:
BSB: 037 841
Acct: 12345678

Direct Debit
Save time by having your account paid automatically on the due date. Setup direct debit at **momentum.com.au**

Credit Card
Phone **1300 662 778** or visit **momentum.com.au** to use your credit card to make a payment.
Ref: 12345678

Mail
Post this section and a money order to:
Momentum Energy Pty Ltd
PO Box 353
Flinders Lane 8009

BPAY
Make this payment via the internet or phone banking.
Biller Code: 363937
Ref:12345678

In Person
Pay in person at any post office, phone 13 18 16 or go to **postbillpay.com.au**
Biller Code: 3034
Ref: 12345678

*303411709326 Service Tasmania Product Code (3034)

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