

Need to get in touch? Here's our contact details.

# Large business customers.

# How to read your electricity bill.

#### Your mailing address The postal address shown here may not be the same as the address the energy is supplied to. Got power problems? Call this number – it's the faults and emergencies hotline for **Electricity Account Tax Invoice** momentum your area. (Unless you're in an energy Manage account embedded network, in which case, call your Embedded Electricity Faults 24 hrs Network Manager.) Account number 1234567 Invoice No Your account details Your account number, Issue date your invoice number and Smith Enterprises Pty Ltd ATTN: John Smith 123 Main Street 27 May 2022 the date this invoice was issued. (Don't use these SUBURB VIC 3000 for bill payments - see 'payment options' for the correct numbers.) Your bill amount **Your Electricity Account** Here's the amount you have to pay and when it's due. (If we ever owe you Total Amount due: ACCOUNT SUMMARY money that'll appear here \$ 8.386.71 Opening Balance 10/02/2022 \$ 11,457.38 too, as will information Balance before this period's charges \$ 8,386.71 about your payment plan, Total charges for this period are due on if you're on one.) Electricity charges (please see over for details) \$ 2,671.75 10 June 2022 \$ 267.18 GST on this period's charges Please note, all payments made by credit card will incur a fee calculated as a percentage of the total amount processed fuvilex, visa and wasterCard 0.55c or GST]. This fee will appear on a future invoice. \$ 131.74 Total charges this period (ex GST) due on 10 June 2022 \$ 3,070.67 Your account summary This shows the status of Total Amount Due \$ 11 457 38 your account on the date the invoice was issued. You'll see any previous balance, any payments or adjustments, any payment processing fees and/or solar rebates plus new charges. Merchant fees If you pay by credit card, your merchant fee will appear here (on a future invoice). Congrats, eco-champion. Green Electricity Rating Support from businesses like yours helps us do the good green stuff that recently ranked us as \*\*\* The Great Block Field Purish Coulds one of Australia's top 3 greenest power companies. Customer Care 1300 662 778 (Mon-Fri 8am-7pm AET) Email info@momentum.com.au Post PO Box 353 Flinders Lane VIC 8009

Momentum Energy Pty Ltd ABN 42 100 569 159

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#### Meter details

Supply Address

A = Actual, S = Substitute, E = Estimate, F = Final Substitute, C = Custor

Your meter is read by a metering company - either remotely or by physically visiting your premises. This section shows the dates of your latest read and next scheduled read. Next to your 'Latest Read' you'll see one of the following letters:

A (Actual) – the consumption shown is based on an actual reading of your meter

S (Substitute) - your metering company hasn't been able to read your meter and has given us substitute consumption data

E (Estimated) - your metering company hasn't given us an actual read, so the consumption shown is an estimate based off your past usage patterns.

F (Final Substitute) - your metering company hasn't been able to read your meter and can't get an actual read for this period. That means this substitute consumption data is final and will not be replaced.

Total cost

Total price

Bill start date Bill end date Days

Unit price

## Index read

Site details

This shows exactly

where the electricity is

number identifies the connection point to your

being supplied. The NMI

(National Meter Identifier)

property. This section also

shows the period of time this invoice applies to.

An 'index read' shows a meter's total accumulated energy usage since its installation. (This read isn't used to calculate your electricity charges.)

**Supply charges** 

In a bundled invoice, you'll see all the charges for your account grouped together. In an unbundled invoice, as shown here, you'll see a detailed description of the charges broken down into various areas including energy, network (relating to the 'poles and wires') metering costs and other industry costs.

## **Payment options**

This payment slip shows you your payment options and gives you the info you need to pay your invoice. Some plans include card payment fees – you can check this in MyAccount (under My Plans).

## Payment reference codes

Your payment reference codes are very (very) similar to your account number - just one digit longer. So be careful when you key them in, otherwise the payment can go to the wrong place.



60000000000 123 Main Street SUBURB VIC 2000 01-Feb-2022 10-Feb-2022 10 \$ 2,671.75 Meter Details Meter Number Previous read Latest read Multi Next read date Total usage 31-Jan-2022 001234 / Peak 31-Jan-2022 0 A 10-Feb-2022 7.820.67 A 1.0000 05-Apr-2020 7.820.6700 kWh

Index Read for 001234

## **Supply Charges**

· · · ·						
Description	Usage	Loss factor	Unit price	Total price		
Daily Charge	10.0000		1.506849	\$ 15.07		
Off Peak	3,189.3300	1.0511	0.038170	\$ 127.95		
Peak	7,820.6700	1.0511	0.067190	\$ 552.31		

Energy Charges

#### Metering Charges Description Usage Loss factor Metering Charge

Network Charges							
Description	Usage	Loss factor	Unit price	Total price			
Network Daily Charge (Cost)	10.0000		17.077863	\$ 170.78			
Off Peak	3,189.3300		0.017983	\$ 57.35			
Peak	3,716.1000		0.052294	\$ 194.33			
Shoulder	4,104.5700		0.042110	\$ 172.85			
		B					
Demand Charges							

Demand Type Start Date End Date Usage Unit price Total price Capacity (kVA/Mth) 1-Feb-2022 10-Feb-2022 500.0000 1.381250 \$ 690.63 Critical Peak Demand (kVA/Mth) 1-Feb-2022 10-Feb-2022 103.0000 2.316369 \$ 238.58

## Interpreter services

如需语言协助, 请致电 1800 497 170。 若需語言方面的幫助。請致電 1800 497 170。 ىر اى دريافت كمک به زبان هاى ديگر ، لطفاً با شمار 170 1800 تماس بگرد

1800 497 170 على مساعدة في اللغة، يُرجى الانصال على الرقم 170 1800 497 170 Dé được giúp đỡ về ngôn ngữ, vui lòng gọi số 1800 497 170

# **Customer Service**

If you would like more information or assistance with your account, payment methods, moving premises, lodging a complaint, or the use of an interpreter service, please call our friendly customer service team on 1300 662 778.

Account Number 1234567 Account Holder Smith Enterprises Pty Ltd Total Amount Due \$ 11,457.38

# PAYMENT OPTIONS



Electronic Funds Transfer Transfer directly to: BSB: 037 841 Acct: 12345678



Credit Card Phone 1300 662 778 or visit momentum.com.au to use your credit card to make a payment. Ref: 45678



Mail Post this section with a cheque or money order



BPAY Make this payment via the internet or phone banking. Biller Code: 363937 Ref:12345678



In Person Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au Biller Code: 3034 Ref: 12345678



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Service Tasmania Product Code (3034)

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