momentum energy

VIC residential customers.

How to read your electricity bill.

Your mailing address
The postal address shown here may not be the same as the address the energy is supplied to.

Got power problems?
Call this number – it's the faults and emergencies hotline for your area. (Unless you're in an embedded network, in which case, call your Embedded Network Manager.)

momentum energy

Electricity Account Tax Invoice

Manage account
momentum.com.au/myaccount

Electricity Faults 24 hrs
Powercor
13 24 12

Energy and Water Ombudsman (Victoria)
1800 500 509

Account number
1234567

Invoice No
22222222

Issue date
1 April 2026

John Smith
123 Main Street
SUBURB VIC 3000

Your account details
Your account number, your invoice number and the date this invoice was issued. (Don't use these for bill payments – see 'payment options' for the correct numbers.)

Your Electricity Account

Current Plan: Suit Yourself Electricity

ACCOUNT SUMMARY

Opening Balance 28/02/2026	$ 121.00
Balance before this period's charges overdue now	**$ 121.00**
Electricity charges (please see over for details)	$ 137.37
(GST included on the invoice $ 12.49)	
Total charges this period (GST incl) due on 28 April 2026	$ 137.37
Total Amount Due	**$ 258.37**

Total Amount due:

$ 258.37

Total charges for this period are due on **28 April 2026**

Based on our records of your annual usage, you're already on the lowest cost plan we currently have available for you. To compare your plan with electricity and gas offers from other retailers, go to **Victorian Energy Compare** at **compare.energy.vic.gov.au**

This is a statement ONLY for your tax purposes. Please do not pay the account. The amount mentioned above will be Direct Debited from your account as per the above Due Date.

Your bill amount
Here's the amount you have to pay and when it's due. (If we ever owe you money that'll appear here too, as will information about your payment plan, if you're on one.)

Lowest-cost plan message
This blue panel will let you know if you're on our lowest cost generally available plan. If you're not, it'll tell you which of our plans is cheapest for you, and how you can switch to it.

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at **energy.gov.au**.
The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 662 778 to discuss the suitability of this plan for you.



Could you save money on another plan? Based on your past usage, our Home Comfort plan may cost you up to $ 73.35 (GST incl) less per year than your current plan.^ To switch to this plan for your future energy needs, log into MyAccount or visit momentum.com.au/productswitch*.

1300 662 778 (Mon-Fri 8am-6pm AET) momentum.com.au/contact-us PO Box 353 Flinders Lane VIC 8009
Momentum Energy Pty Ltd ABN 42 100 569 159

Your account summary
This shows the status of your account on the date the invoice was issued. You'll see any previous balance, any payments or adjustments, any payment processing fees, any concessions and/or solar rebates plus new charges.

Need to get in touch?
Here's our contact details.

VIC residential customers: How to read your electricity bill.

Site details
This shows exactly where the electricity is being supplied. The NMI (National Meter Identifier) number identifies the connection point to your property. This section also shows the period of time this invoice applies to.

Index read
An 'index read' shows a meter's total accumulated energy usage since its installation. (This read isn't used to calculate your electricity charges.)

Supply charges
This is where we calculate the charges on your bill. Each component of your tariff is listed here with the corresponding usage and price, all including GST.

Energy usage
Compare your energy use over different periods. This may also show the greenhouse gas emissions your electricity usage produced over this period.

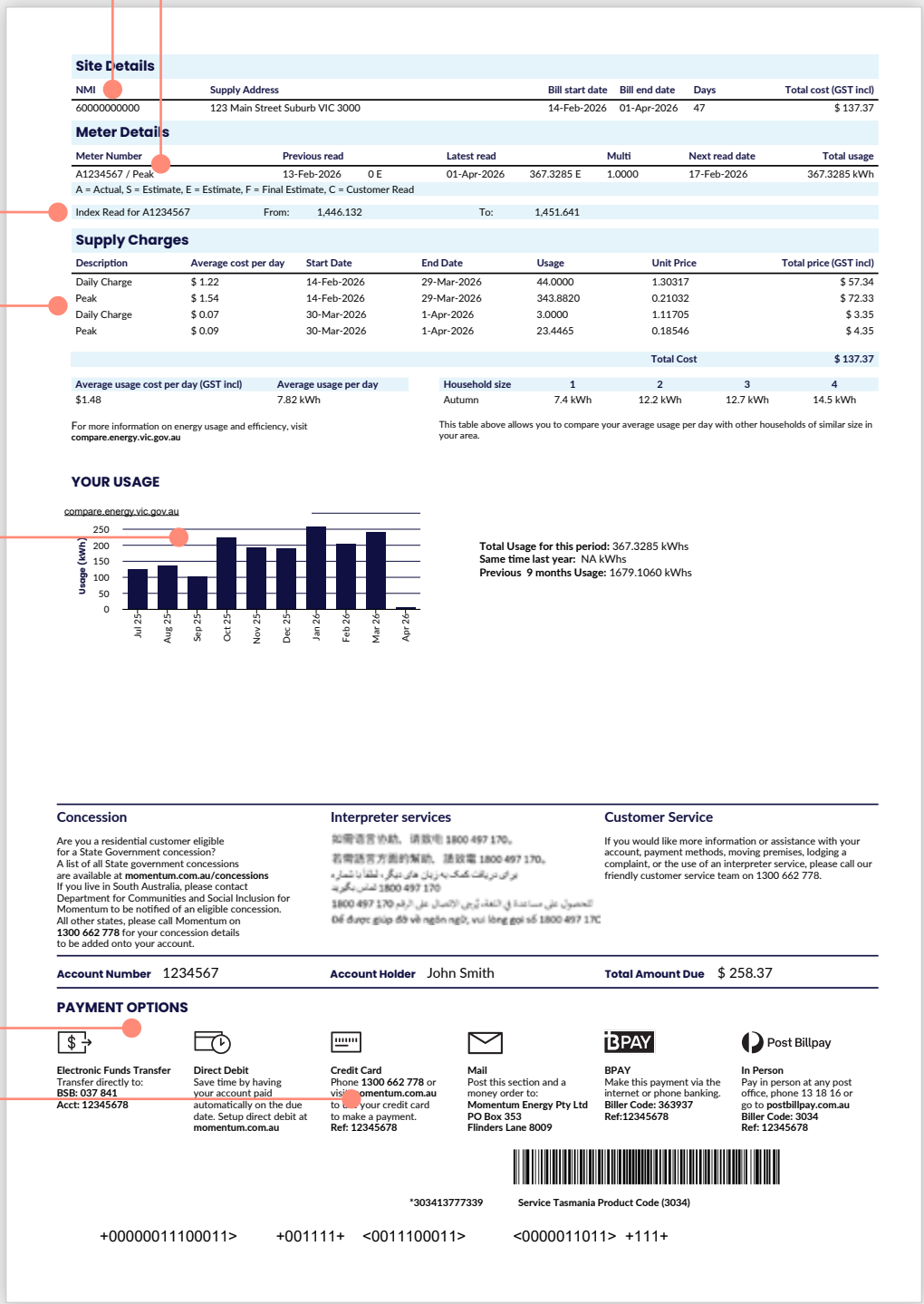
Payment options
This payment slip shows you your payment options and gives you the info you need to pay your invoice. Some plans include card payment fees – you can check this in MyAccount (under My Plans).

Payment reference codes
Your payment reference codes are very (very) similar to your account number – just one digit longer. So be careful when you key them in, otherwise the payment can go to the wrong place.

Meter details
Your meter is read by a metering company – either remotely or by physically visiting your premises. This section shows the dates of your latest read and next scheduled read. Next to your 'Latest Read' you'll see one of the following letters:

A (Actual) – the consumption shown is based on an actual reading of your meter
E or S (Estimate) – your metering company hasn't given us an actual read, so the consumption shown is an estimate based off your past usage patterns or substitute usage data.

F (Final Estimate) - your metering company hasn't been able to read your meter and can't get an actual read for this period. That means this consumption data is final and will not be replaced.
C (Customer Read) – you have submitted your own self read



Site Details

NMI	Supply Address	Bill start date	Bill end date	Days	Total cost (GST incl)
60000000000	123 Main Street Suburb VIC 3000	14-Feb-2026	01-Apr-2026	47	$ 137.37

Meter Details

Meter Number	Previous read		Latest read		Multi	Next read date	Total usage
A1234567 / Peak	13-Feb-2026	0 E	01-Apr-2026	367.3285 E	1.0000	17-Feb-2026	367.3285 kWh

A = Actual, S = Estimate, E = Estimate, F = Final Estimate, C = Customer Read

Index Read for A1234567 From: 1,446.132 To: 1,451.641

Supply Charges

Description	Average cost per day	Start Date	End Date	Usage	Unit Price	Total price (GST incl)
Daily Charge	$ 1.22	14-Feb-2026	29-Mar-2026	44.0000	1.30317	$ 57.34
Peak	$ 1.54	14-Feb-2026	29-Mar-2026	343.8820	0.21032	$ 72.33
Daily Charge	$ 0.07	30-Mar-2026	1-Apr-2026	3.0000	1.11705	$ 3.35
Peak	$ 0.09	30-Mar-2026	1-Apr-2026	23.4465	0.18546	$ 4.35
					Total Cost	$ 137.37

Average usage cost per day (GST incl)	Average usage per day
$1.48	7.82 kWh

Household size	1	2	3	4
Autumn	7.4 kWh	12.2 kWh	12.7 kWh	14.5 kWh

For more information on energy usage and efficiency, visit **compare.energy.vic.gov.au**

This table above allows you to compare your average usage per day with other households of similar size in your area.

YOUR USAGE

compare.energy.vic.gov.au

Total Usage for this period: 367.3285 kWhs
Same time last year: NA kWhs
Previous 9 months Usage: 1679.1060 kWhs

Concession

Are you a residential customer eligible for a State Government concession?
A list of all State government concessions are available at **momentum.com.au/concessions**
If you live in South Australia, please contact Department for Communities and Social Inclusion for Momentum to be notified of an eligible concession.
All other states, please call Momentum on **1300 662 778** for your concession details to be added onto your account.

Interpreter services

如需语言协助，请致电 1800 497 170。
若需語言方面的幫助，請致電 1800 497 170。
برای دریافت کمک به زبان های دیگر، لطفا با شماره
تماس بگیرید 1800 497 170
للحصول على مساعدة في اللغة، يُرجى الاتصال على الرقم 1800 497 170
Để được giúp đỡ về ngôn ngữ, vui lòng gọi số 1800 497 170

Customer Service

If you would like more information or assistance with your account, payment methods, moving premises, lodging a complaint, or the use of an interpreter service, please call our friendly customer service team on 1300 662 778.

Account Number 1234567 **Account Holder** John Smith **Total Amount Due** $ 258.37

PAYMENT OPTIONS

Electronic Funds Transfer
Transfer directly to:
BSB: 037 841
Acct: 12345678

Direct Debit
Save time by having your account paid automatically on the due date. Setup direct debit at **momentum.com.au**

Credit Card
Phone **1300 662 778** or visit **momentum.com.au** to pay your credit card to make a payment.
Ref: 12345678

Mail
Post this section and a money order to:
Momentum Energy Pty Ltd
PO Box 353
Flinders Lane 8009

BPAY
Make this payment via the internet or phone banking.
Biller Code: 363937
Ref:12345678

Post Billpay
In Person
Pay in person at any post office, phone 13 18 16 or go to **postbillpay.com.au**
Biller Code: 3034
Ref: 12345678

*303413777339 **Service Tasmania Product Code (3034)**

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