

NSW, SA & QLD small/medium business customers.

# How to read your electricity bill.

## Your mailing address

The postal address shown here may not be the same as the address the energy is supplied to.

## Got power problems?

Call this number – it's the faults and emergencies hotline for your area. (Unless you're in an embedded network, in which case, call your Embedded Network Manager.)



Smith Enterprises Pty Ltd  
ATTN: John Smith  
123 Main Street  
SUBURB NSW 2000

### Electricity Account Tax Invoice

Manage account  
[momentum.com.au/myaccount](http://momentum.com.au/myaccount)

Electricity Faults 24 hrs  
Essential Energy  
13 20 80

### Account number

1234567

### Invoice No

22222222

### Issue date

7 April 2022

## Your account details

Your account number, your invoice number and the date this invoice was issued. (Don't use these for bill payments – see 'payment options' for the correct numbers.)

## Your Electricity Account

### ACCOUNT SUMMARY

Opening Balance 06/12/2021	\$ 170.34
Balance before this period's charges overdue now	\$ 170.34
<hr/>	
Electricity charges (please see over for details)	\$ 123.19
(GST included on the invoice \$ 11.20)	
<b>Total charges this period (GST incl) due on 4 May 2022</b>	<b>\$ 123.19</b>
<hr/>	
<b>Total Amount Due</b>	<b>\$ 293.53</b>

### Total Amount due:

**\$ 293.53**

Total charges for this period are due on  
4 May 2022

You may request that estimated amounts in this bill be adjusted by sending a valid meter reading to us. Follow the steps at [momentum.com.au/readingmeters](http://momentum.com.au/readingmeters) or call us to find out how. The due date for payment shown may also be extended if you send us a meter reading.

## Your bill amount

Here's the amount you have to pay and when it's due. (If we ever owe you money that'll appear here too, as will information about your payment plan, if you're on one.)

## Congrats, eco-champion.

Support from businesses like yours helps us do the good green stuff that recently ranked us as one of Australia's top 3 greenest power companies.

2022 Greenpeace  
**Green Electricity Rating**



Customer Care 1300 662 778 (Mon-Fri 8am-7pm AET) Email [info@momentum.com.au](mailto:info@momentum.com.au) Post PO Box 353 Flinders Lane VIC 8009  
Momentum Energy Pty Ltd ABN 42 100 569 159

## Your account summary

This shows the status of your account on the date the invoice was issued. You'll see any previous balance, any payments or adjustments, any payment processing fees and/or solar rebates plus new charges.

## Need to get in touch?

Here's our contact details.

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## Site details

This shows exactly where the electricity is being supplied. The NMI (National Meter Identifier) number identifies the connection point to your property. This section also shows the period of time this invoice applies to.

## Index read

An 'index read' shows a meter's total accumulated energy usage since its installation. (This read isn't used to calculate your electricity charges.)

## Supply charges

In a bundled invoice, charges for your account will look like this example. In an unbundled invoice, you'll see a detailed description of the charges broken down into various areas including energy, network (relating to the 'poles and wires'), metering costs and other industry costs.

## Energy usage

Compare your energy use over different periods.

## Greenhouse gas emissions

This shows the greenhouse gas emissions your electricity usage produced over this period.

## Meter details

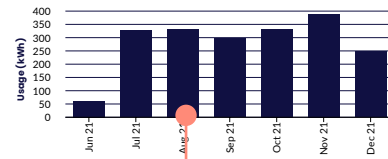
Your meter is read by a metering company – either remotely or by physically visiting your premises. This section shows the dates of your latest read and next scheduled read. Next to your 'Latest Read' you'll see one of the following letters:

**A (Actual)** – the consumption shown is based on an actual reading of your meter  
**S (Substitute)** – your metering company hasn't been able to read your meter and has given us substitute consumption data  
**E (Estimated)** – your metering company hasn't given us an actual read, so the

consumption shown is an estimate based off your past usage patterns.  
**F (Final Substitute)** – your metering company hasn't been able to read your meter and can't get an actual read for this period. That means this substitute consumption data is final and will not be replaced.

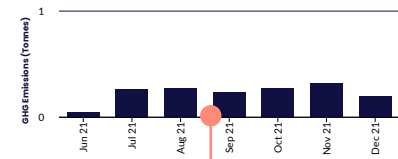
Site Details						
NMI	Supply Address	Bill start date	Bill end date	Days	Total cost (GST incl)	
4000000000	123 Main Street SUBURB NSW 2000	01-Dec-2021	26-Dec-2021	26	\$ 123.19	
Meter Details						
Meter Number	Previous read	Latest read	Multi	Next read date	Total usage	
123456789 / Peak	30-Nov-2021 0 A	26-Dec-2021 247.886 A	1.0000	24-May-2022	247.8860 kWh	
A = Actual, S = Substitute, E = Estimate, F = Final Substitute, C = Customer Read						
Index Read for 123456789	From:	1,741.665	To:	2,022.821		
Supply Charges						
Description	Average cost per day	Start Date	End Date	Usage	Unit Price	Total price (GST incl)
Daily Charge	\$ 2.15	1-Dec-2021	26-Dec-2021	26.0000	2.14874	\$ 55.87
Peak	\$ 2.59	1-Dec-2021	26-Dec-2021	247.8860	0.27159	\$ 67.32
Total Cost						\$ 123.19

## YOUR USAGE



Total Usage for this period: 247.8860 kWh  
 Same time last year: 1741.8300 kWh  
 Previous 6 months Usage: 1741.8300 kWh

## GHG Emissions



Total greenhouse gas emissions (Tonnes): 0.2008  
 For more information, refer to the relevant NGER Measurement Determinations as listed at [cleanenergyregulator.gov.au](http://cleanenergyregulator.gov.au)

## Payment options

This payment slip shows you your payment options and gives you the info you need to pay your invoice. Some plans include card payment fees – you can check this in MyAccount (under My Plans).

## Payment reference codes

Your payment reference codes are very (very) similar to your account number – just one digit longer. So be careful when you key them in, otherwise the payment can go to the wrong place.

<b>Concession</b> Are you a residential customer eligible for a State Government concession? A list of all State government concessions are available at <a href="http://momentum.com.au/concessions">momentum.com.au/concessions</a> . If you live in South Australia, please contact Department for Communities and Social Inclusion for Momentum to be notified of an eligible concession. All other states, please call Momentum on 1300 662 778 for your concession details to be added onto your account.	<b>Interpreter services</b> 如需语言协助, 请致电 1800 497 170。 若需语言方面的帮助, 请致电 1800 497 170。 برای دریافت کمک به زبان های دیگر, لطفاً با شماره 1800 497 170 تماس بگیرید للحصول على مساعدة في اللغة, يرجى الاتصال على الرقم 1800 497 170 Để được giúp đỡ về ngôn ngữ, vui lòng gọi số 1800 497 170	<b>Customer Service</b> If you would like more information or assistance with your account, payment methods, moving premises, lodging a complaint, or the use of an interpreter service, please call our friendly customer service team on 1300 662 778.
<b>Account Number</b> 1234567	<b>Account Holder</b> Smith Enterprises Pty Ltd	<b>Total Amount Due</b> \$ 293.53
<b>PAYMENT OPTIONS</b>		
 <b>Electronic Funds Transfer</b> Transfer directly to: BSB: 037 841 Acct: 12345678	 <b>Direct Debit</b> Save time by having your account paid automatically on the due date. Setup direct debit at <a href="http://momentum.com.au">momentum.com.au</a>	 <b>Credit Card</b> Phone 1300 662 778 or visit <a href="http://momentum.com.au">momentum.com.au</a> to use your credit card to make a payment. Ref: 12345678
 <b>Mail</b> Post this section with a cheque or money order to: Momentum Energy Pty Ltd GPO Locked Bag 2930 Melbourne VIC 3001.	 <b>BPAY</b> Make this payment via the internet or phone banking. Biller Code: 363937 Ref: 12345678	 <b>Post Billpay</b> Pay in person at any post office, phone 13 18 16 or go to <a href="http://postbillpay.com.au">postbillpay.com.au</a> Biller Code: 3034 Ref: 12345678
*303413576715 Service Tasmania Product Code (3034)		
+00000011100011> +001111+ <0011100011> <0000011011> +111+		