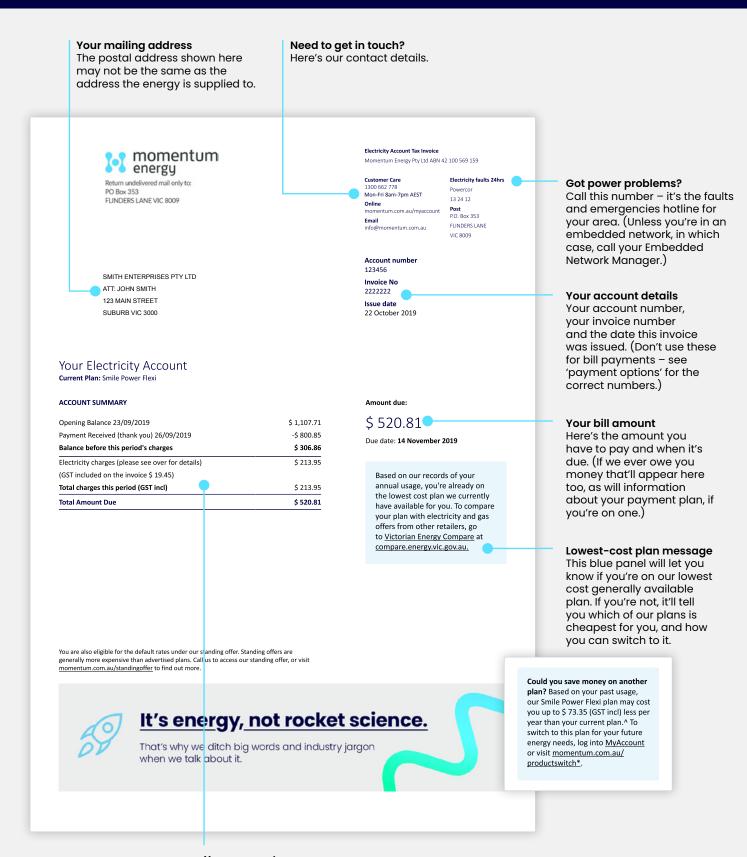


VIC small/medium business customers.

How to read your electricity bill.



Your account summary

This shows the status of your account on the date the invoice was issued. You'll see any previous balance, any payments or adjustments, any payment processing fees and/or solar rebates plus new charges.

VIC small/medium business customers: How to read your electricity bill.

Site details

This shows exactly where the electricity is being supplied. The NMI (National Meter Identifier) number identifies the connection point to your property. This section also shows the period of time this invoice applies to.

Meter details

Your meter is read by a metering company - either remotely or by physically visiting your premises. This section shows the dates of your latest read and next scheduled read. Next to your 'Latest Read' you'll see one of the following letters:

A (Actual) - the consumption shown is based on an actual reading of your meter S (Substitute) – your metering company hasn't been able to read your meter and has given us substitute consumption data E (Estimated) - your metering company hasn't given us an actual read, so the consumption shown is an estimate based off your past usage patterns.

Index read

An 'index read' shows a meter's total accumulated energy usage since its installation. (This read isn't used to calculate your electricity charges.)

Supply charges

In a bundled invoice, charges for your account will look like this example. In an unbundled invoice, you'll see a detailed description of the charges broken down into various areas including energy, network (relating to the 'poles and wires'), metering costs and other industry costs.

Energy usage

Compare your energy use over different periods.

Greenhouse gas emissions

This shows the greenhouse gas emissions your electricity usage produced over this period.

Payment options

This payment slip shows you your payment options and gives you the info you need to pay your invoice. Some plans include card payment fees – you can check this in MyAccount (under My Plans).

Payment reference codes

Your payment reference codes are very (very) similar to your account number - just one digit longer. So be careful when you key them in, otherwise the payment can go to the wrong place.

Site Details NMI Supply address Bill start date Bill end date Davs Total cost (GST incl) 12345678901 LOT1 123 MAIN STREET SUBURB VIC 3000 17-Sep-2019 16-Oct-2019 \$ 213.95 Meter Details Meter Number Tariff Previous read Latest read Next read date Total usage 1234567 P13R 16-Sep-2019 0.0A 16-Oct-2019 229.065A 1.00 27-Nov-2019 229.0650 kWh P13R 16-Sep-2019 0.0A 16-Oct-2019 202.514A 27-Nov-2019 202.5140 kWh 1.00 1234567 P13R 16-Sep-2019 0.0A 16-Oct-2019 432.984A 27-Nov-2019 432.9840 kWh 1234567 GENR13 16-Sep-2019 16-Oct-2019 0.0A 27-Nov-2019 0.0000 kWh 0.0A 1.00 1234567 GENR13 16-Sep-2019 0.0A 16-Oct-2019 0.0A 1.00 27-Nov-2019 0.0000 kWh A= Actual, S = Substitute, E = Estimate

Index Read for A1265127 From: 13827.943

Start date

17-Sep-2019

17-Sep-2019

17-Sep-2019

17-Sep-2019

17-Sep-2019

Average cost per day

\$ 1.34

\$ 0.95

\$ 0.04

\$ 3.08

To 14692.506

End date

16-Oct-2019

16-Oct-2019

16-Oct-2019

16-Oct-2019

GHG Emissions

16-Oct-2019

30.0000 229.0650 197.2600

5.2540

432.9840

Unit price \$ 1.335950 \$ 0.123860

\$ 28.37 \$ 0.263120 \$ 51.90

Total price (GST incl)

\$ 40.08

\$ 0.254320 \$ 1.34 \$ 0.213070

Total Cost

\$ 92.26 \$ 213.95

Average usage cost per day (GST incl) Average usage per day

28.819 kWh For more information on energy usage and efficiency, visit

YOUR USAGE

Supply Charges (GST incl) Description

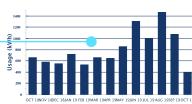
Charge

Off Peak

Peak - step 1

Peak - step 2

Shoulder



Total Usage for this period: 864.563 kWhs Same time last year: 612.697 kWhs Previous 12 months Usage: 10,040.361 kWhs

Total greenhouse gas emissions (Tonnes): 1.10 For more information, visit climatechange.gov.au

Concession

Are you a residential customer eligible for a State Government concession? for a State Government concession?
A list of all State government concessions
are available at momentum.com.au/concessions
If you live in South Australia, please contact
Department for Communities and Social Inclusion for
Momentum to be notified of an eligible concession.
All other states, please call Momentum on
1300 662 778 for your concession details
to be added onto your account.

Interpreter services

Per assistenza di interpretariato, La preghiamo di telefonare 1300 662 778

La preginamo di telefonare 1300 062/78
Av χρειάζεστε διερμηνέα, τηλιεφωνήστε στο 1300 662778
Θέ days το giup tù privên dich viên, vul lòng gọi diện thoại 1300 662778

如無翻译协助、请效电1300 662 778

للاستعانة بخدمة الترجمة الغورية يرجى الانصال 1300662778

Customer Service

If you would like more information or assistance with your account, payment methods, moving premises, lodging a complaint, or the use of an interpreter service, please call our friendly customer service team on 1300 662 778.

Account Holder Smith Enterprises PTY LTD **Total Amount Due**

\$ 520.81

PAYMENT OPTIONS

onic Funds Transfei

Account Number 123456



Transfer directly to: BSB: 037 841 Acct: 1234560

Credit Card

Phone **1300 662 778** or

\times

BPAY

Make this payment via the internet or phone banking. Biller Code: 363937 Ref: 1234560

() POST billpay

Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au Biller Code: 3034 Ref: 1234561

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Save time by having your account paid automatically on the due date. Setup direct debit at momentum.com.au

visit momentum.com.au to use your credit card to make a payment. Ref: 1234560

Post this section with a cheque or money order to: Momentum Energy Pty Ltd GPO Locked Bag 2930 Melbourne VIC 3001.