

Return undelivered mail only to:
PO Box 353, Flinders Lane,
Melbourne VIC 8009

To be read in conjunction with the Disclosure Statement
and Market Retail Terms For Small Customers

SPECIAL TERMS	
OFFER NAME:	Self Serve Electricity
APPLICABLE CONTRACT:	Market Retail Terms for Small Customers
OFFER TERMS:	<p>Capitalised terms that are not defined in these Special Terms are defined in the Market Retail Terms for Small Customers.</p> <ol style="list-style-type: none"> 1. To be eligible for the plan, subject to clause 2: <ol style="list-style-type: none"> (a) the Supply Address must be located in Victoria and have a Smart Meter[#], and (b) you must: <ol style="list-style-type: none"> (i) sign-up online at momentum.com.au or MyAccount[^] (ii) receive your bills monthly and pay your bills in full by direct debit for the life of the plan (iii) unless the Supply Address is registered for life support, you are experiencing payment difficulty, or the Regulatory Instruments require otherwise: <ol style="list-style-type: none"> A. receive your bills, notices and other communications Electronically*, and B. principally communicate with us Electronically* (iv) register for, and continue to use, MyAccount after sign-up, and (v) meet our credit eligibility criteria. 2. If we're your electricity retailer for premises other than the Supply Address and you have a consolidated billing account, to take up this plan for the Supply Address, you must also take up this plan for the other premises in the consolidated account. 3. A payment processing fee will apply to all card payments. You can find a list of our fees and charges at momentum.com.au/fees. For direct debit card payments, the fee will be included in the total amount debited. For other card payments, the fee will be added to your next bill. 4. If we reasonably determine that you weren't eligible for the plan (for example, you don't meet our credit eligibility criteria), or you subsequently become ineligible for the plan (for example, you don't continue to pay your bills in full by direct debit), we may end the Contract by prior written notice to you. Your Contract will end 20 Business Days from the date of our written notice. If this happens and we're Responsible for the Supply Address, we'll continue to sell you electricity at the Standing Offer Prices relevant to the Supply Address. 5. We may change the plan terms, or retire the plan, by prior written notice to you. If we vary the plan, our notice may include a link to details of the variation on our website. The variation will take effect 20 Business Days from the date of our written notice.
OFFER EXCLUSIONS:	

A smart meter (also known as a digital or advanced meter) digitally measures your electricity use and sends this information to us remotely for billing, without your meter being manually read by a meter reader.

[^] The Momentum Energy MyAccount portal which is accessible to our customers at momentumenergy.com.au/myaccount

* Electronically means by email, MyAccount, SMS, or any other electronic means