

Self Serve Electricity.

To be read in conjunction with our Disclosure Statement and General Terms.

ENERGY PLAN

Plan name

Self Serve Electricity

Eligibility criteria

1. To be eligible for the plan, subject to clause 2:
 - (a) the Supply Address must be located in Victoria and have a Smart Meter[#], and
 - (b) you must:
 - (i) sign-up online at momentum.com.au or MyAccount[^]
 - (ii) receive your bills monthly and pay your bills in full by direct debit for the life of the plan
 - (iii) unless the Supply Address is registered for life support, you're experiencing payment difficulty, or the Regulatory Instruments require otherwise:
 - A. receive your bills, notices and other communications Electronically*, and
 - B. principally communicate with us Electronically*
 - (iv) register for, and continue to use, MyAccount after sign-up, and
 - (v) meet our credit eligibility criteria.
2. If we're your electricity retailer for premises other than the Supply Address and you have a consolidated billing account, to take up this plan for the Supply Address, you must also take up this plan for the other premises in the consolidated account.

A smart meter (also known as a digital or advanced meter) digitally measures your electricity use and sends this information to us remotely for billing, without your meter being manually read by a meter reader.

^ The Momentum Energy MyAccount portal which is accessible to our customers at momentumenergy.com.au/myaccount.

* Electronically means by email, MyAccount, SMS, or any other electronic means.

Additional terms

1. A payment processing fee will apply to all card payments. You can find a list of our fees and charges at momentumenergy.com.au/fees-charges. For direct debit card payments, the fee will be included in the total amount debited. For other card payments, the fee will be added to your next bill.
2. If we reasonably determine that you weren't eligible for the plan (for example, you don't meet our credit eligibility criteria), or you subsequently become ineligible for the plan (for example, you don't continue to pay your bills in full by direct debit), we may end the Market Contract by prior written notice to you. If this happens and we're Responsible for the Supply Address, we'll continue to sell you electricity at the Standing Offer Prices relevant to the Supply Address.
3. We may change the plan terms, or retire the plan, by prior written notice to you. If we vary the plan, our notice may include a link to details of the variation on our website. The variation will take effect 20 Business Days from the date of our written notice.

EXTRA PRODUCT

Renewable promise

These Extra Product Terms must be read with the Market Contract. In these Extra Product Terms:

- **Hydro Tasmania** means our parent company, the Hydro-Electric Corporation (ABN 48 072 377 158);
- **RECs** means renewable energy certificates, including small-scale technology certificates and large-scale generation certificates; and
- **Renewable Energy** means energy generated from renewable resources (e.g. sunlight, wind or water).

1. We'll:

- a) ensure that Hydro Tasmania or another electricity generator will generate an equivalent amount of Renewable Energy as we bill you for in that same calendar year; and
- b) engage an external auditor to examine the reconciliation of the Renewable Energy generated against the quantity of the renewable promise.

2. You acknowledge that:

- a) the electricity supplied to the Supply Address comes from the grid and consists of energy generated from both renewable and non-renewable sources, so you won't necessarily receive Renewable Energy;
 - b) the renewable promise isn't accredited by the National GreenPower Accreditation Program and the Renewable Energy referred to in clause 1(a) won't give you any rights to claim or receive RECs or any other environmental product, whether or not the Renewable Energy is eligible to produce those certificates or products;
 - c) we've made no representation to you that our renewable promise will reduce the quantity of greenhouse gas emissions attributable to you at law, or achieve any other purpose, and you've relied on your own investigations, interpretations, deductions, information and determination in deciding whether the renewable promise is suitable for you;
- 3. We may stop offering the renewable promise as an Extra Product by at least 20 Business Days prior written notice to you. If we stop offering the renewable promise, the Market Contract will continue unless it's also ended in line with the General Terms.**
- 4. If you cease to be eligible for our renewable promise, these Extra Product Terms will no longer apply.**