

<u>Self Serve Gas.</u>

To be read in conjunction with our Disclosure Statement and General Terms.

ENERGY PLAN

Plan name

Self Serve Gas

Eligibility criteria

1. To be eligible for the plan, subject to clause 2:

- (a) the Supply Address must be located in Victoria, and
- (b) you must:
 - (i) sign-up online at momentum.com.au or MyAccount^
 - (ii) pay your bills in full by direct debit for the life of the plan
 - (iii) unless the Supply Address is registered for life support, you're experiencing payment difficulty, or the Regulatory Instruments require otherwise:
 - A. receive your bills, notices and other communications Electronically*, and
 - B. principally communicate with us Electronically*
 - (iv) register for, and continue to use, MyAccount after sign-up, and
 - (v) meet our credit eligibility criteria.
- If we're your electricity retailer for premises other than the Supply Address and you have a consolidated billing account, to take up this plan for the Supply Address, you must also take up this plan for the other premises in the consolidated account.
- ^ The Momentum Energy MyAccount portal which is accessible to our customers at momentumenergy.com.au/myaccount.
- * Electronically means by email, MyAccount, SMS, or any other electronic means.

Additional terms

- 1. A payment processing fee will apply to all card payments. You can find a list of our fees and charges at momentumenergy.com.au/fees-charges. For direct debit card payments, the fee will be included in the total amount debited. For other card payments, the fee will be added to your next bill.
- 2. If we reasonably determine that you weren't eligible for the plan (for example, you don't meet our credit eligibility criteria), or you subsequently become ineligible for the plan (for example, you don't continue to pay your bills in full by direct debit), we may end the Market Contract by prior written notice to you. If this happens and we're Responsible for the Supply Address, we'll continue to sell you electricity at the Standing Offer Prices relevant to the Supply Address.
- 3. We may change the plan terms, or retire the plan, by prior written notice to you. If we vary the plan, our notice may include a link to details of the variation on our website. The variation will take effect 20 Business Days from the date of our written notice.